Sam Bonham

Digital Radio UK

Digital Radio UK **Switchover** Coverage progress Content Communications **Vehicles** Tick Mark

#### **UK status**

- Digital Radio UK has been set up by broadcasters
- Switchover is Government policy and support
- The UK will reach FM-equivalence coverage by 2016
- Exclusively digital stations are driving growth
- Coordinated communications have been successful
- Progress is being made in the vehicle sector
- The launch of the **tick mark** will help drive sales

Digital Radio UK has been set up by broadcasters

#### **Digital Radio UK**













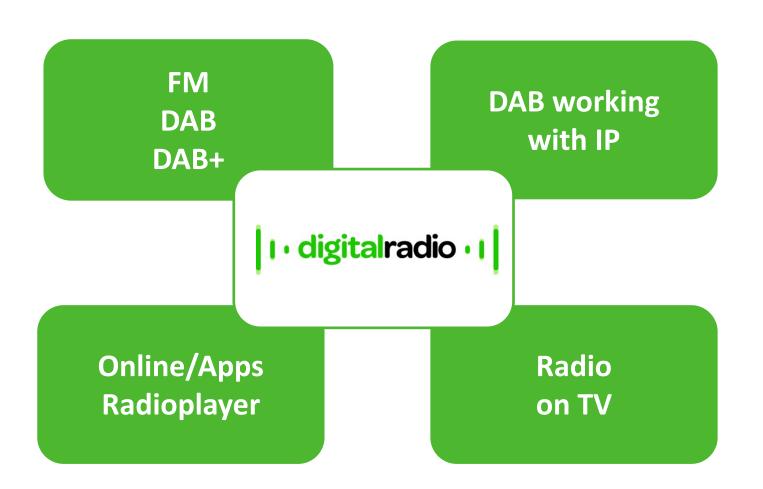




#### **Digital Radio UK**

- Aims
  - Drive digital radio listening
  - Grow the market
  - Prepare for a switchover
- Also work closely with Government and the UK regulator
- Digital Radio UK managed two key areas of the Government's Digital Radio Action Plan

#### Multiplatform



### Things to take away: Cross industry Collaboration

Switchover is Government policy and support



"We continue to work towards a future radio switchover"

#### **Government position**

#### **Digital Radio Switchover is government policy**

#### Focus on hitting criteria by end 2016

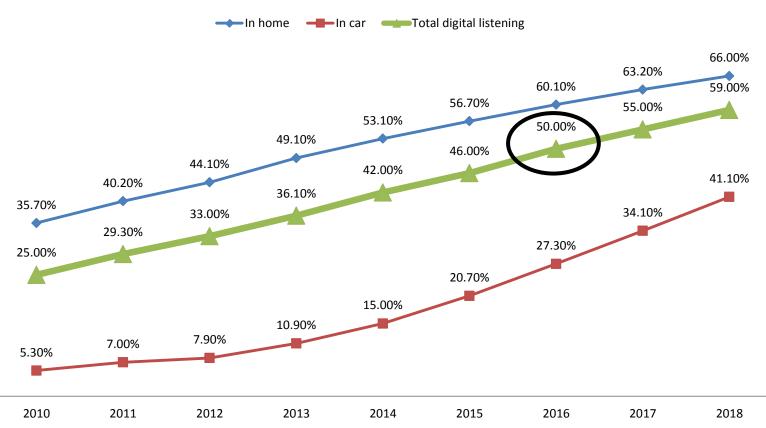
- Coverage: FM equivalence for local and national DAB
- Listening: 50% digital share of radio listening

#### Investment and action on:

- Coverage
- Content
- Cars
- Consumers

#### 50% digital listening by end 2016

#### By platform, % of listening which is digital



#### **Digital listening**

- National digital share 36.6%
  - DAB is 23.7%
  - Online/apps 6.4%
  - DTV 5%
- 47.7% of adults have access to a DAB radio
- 50.9% of adults listen to digital radio every week
- National analogue listening below 60%
- National analogue listening in home below 50%

# Things to take away: Maintain close working relationships with government and the regulator

The UK will reach FM-equivalent coverage by 2016

#### Roll out of DAB networks - local

- Local DAB coverage to be extended from 72% to 90% of UK households by the end of 2015
  - Achieves FM equivalence for commercial radio
  - 189 new transmitters doubles the number of transmitters used by commercial local DAB
  - Adds 3.7 million additional households
  - Adds 6,700 km of major road coverage

#### Roll out of DAB networks - national

- BBC expansion of their national DAB network
  - BBC National services expand
    - From 94% to 97% by the end of 2015
  - 162 new transmitters

#### Licensing new DAB services

- Launch of second national radio multiplex service
  - Advertised shortly
  - Awarded by the end of 2014
  - 15 new stations in the next few years
  - This will include reference to DAB+

#### **Small scale DAB solution**

- The existing DAB platform is not well-suited for carrying smaller radio services
- Government is providing funding for Ofcom to test cheap small-scale applications of DAB
- Over the next 2 years the regulator will:
  - carry out technical work
  - Develop a licensing system

### Things to take away: **Ensure robust DAB coverage**

Exclusively digital stations are driving growth

#### Digital reach (Q1 2014)

DIGITAL I	REACH: Q1 2014		
		Digital Audience	Year on year
No.	Station	(000's)	change
1	BBC Radio 2	6,552	5.1%
2	BBC Radio 4	5,584	no change
3	BBC Radio 1	3,820	11.3%
4	BBC Radio 5 live	3,369	9.0%
5	Total Absolute Radio Network	2,820	6.4%
6	Heart Network (UK)	2,817	30.8%
7	Kiss UK	2,730	44.7%
8	Capital Network (UK)	2,681	15.6%
9	Classic FM	2,061	-3.4%
10	BBC 6 Music	1,927	6.3%
11	Smooth Radio Network UK	1,710	58.6%
12	BBC Radio 4 Extra	1,664	1.3%
13	Magic UK	1,575	1.4%
14	talkSPORT	1,431	10.8%
15	1Xtra from the BBC	1,102	10.2%
16	BBC Radio 3	985	-8.2%
17	Kerrang!	977	30.6%
18	The Hits	950	8.3%
19	Planet Rock UK	948	5.8%
20	BBC World Service	873	-4.5%

#### Sister stations











#### Pop up stations





### Things to take away: **Great digital-only content**

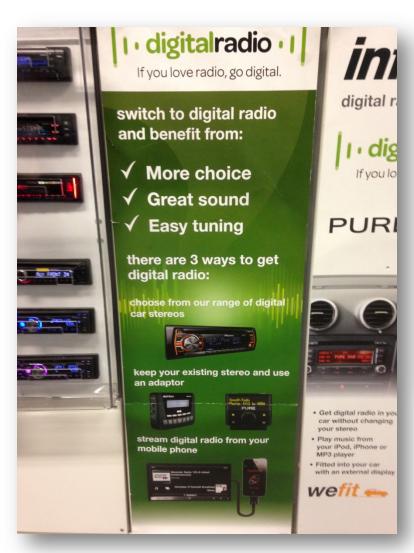
### Coordinated communications have been successful

#### **Communications so far**

- Drive digital listening to 50%
- 2 year industry-connected campaign began December 2011
- D Love executions launched November 2012
- Heavyweight TV and radio from BBC and commercial radio
- Demonstrate consistent and aligned industry support
- Built awareness of digital radio (87%, up from 81%)
- D Love and digital radio logo used by retailers and manufacturers online, in catalogues, etc.





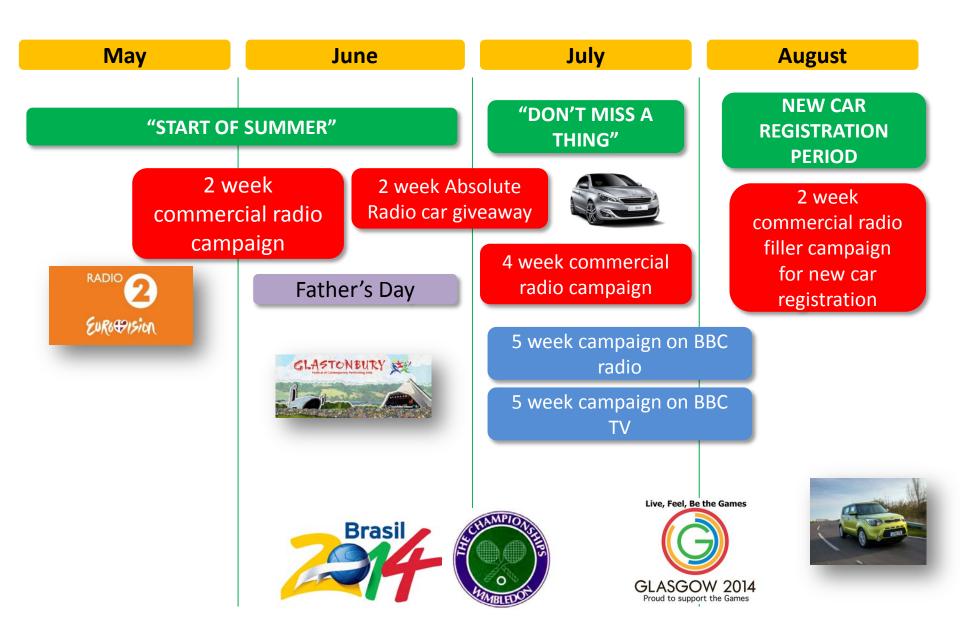








#### **Summer 2014 communications**

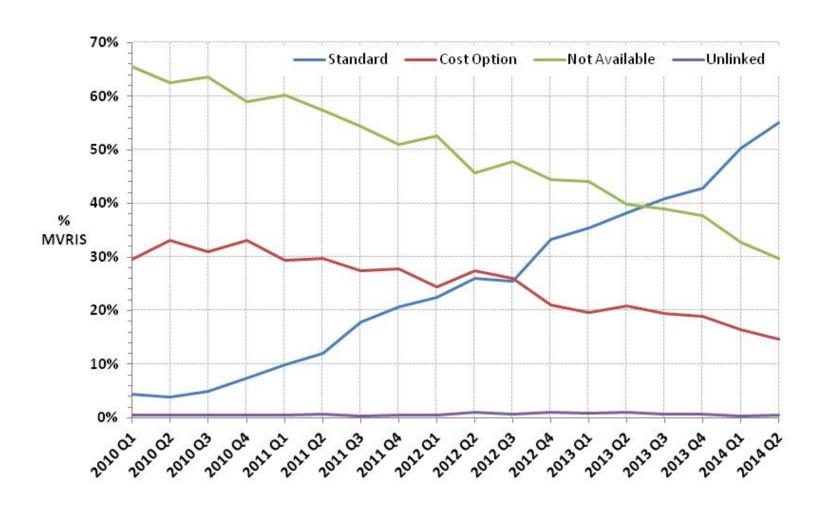


## Things to take away: Invest in consistent cross industry communications

Progress is being made in the vehicle sector



#### 55% of new cars have digital radio as standard



#### **New cars**

- In Q1 2014, 50.4% of new car registrations had DAB digital radio as standard, up from 42.8% in Q4 2013
- 132k more cars were registered in Q1 2014 with digital radio than in Q1 2013 +62%
- In April 2014, 55% of new car registrations had DAB as standard, up from 5% in April 2010, 10% in April 2011
- In Jan Apr 2014, 445,000 have been registered with DAB as standard
- We are on track for 60% of new cars coming with DAB digital radio by the end of 2014, 90% by end 2016

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Manufacturer	2013 % Market Share	Apr-14	May-14	
FORD	13.73%	76.75%	76.75%	
VAUXHALL	11.46%	5.55%	60.90%	
VOLKSWAGEN	8.57%	84.06%	88.66%	
AUDI	6.27%	79.62%	87.85%	
BMW	5.99%	99.68%	99.68%	
NISSAN	5.21%	6.08%	6.08%	
MERCEDES-BENZ	4.83%	44.80%	<b>59.10</b> %	
PEUGEOT	4.66%	33.03%	43.82%	
TOYOTA	3.91%	62.10%	62.43%	
CITROEN	3.46%	32.32%	30.88%	
HYUNDAI	3.40%	0.00%	0.00%	
KIA	3.18%	0.00%	8.05%	
SKODA	2.92%	35.40%	37.33%	
FIAT	2.66%	0.00%	0.00%	
HONDA	2.46%	32.09%	32.26%	
LAND ROVER	2.42%	100.00%	100.00%	
MINI	2.29%	99.68%	100.00%	
RENAULT	2.04%	0.00%	0.00%	
SEAT	2.00%	26.60%	27.17%	
SUZUKI	1.46%	21.15%	21.57%	

#### Mercedes C-Class gets DAB radio



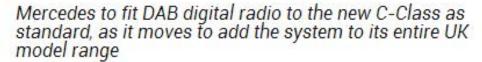
6 Jun, 2014 9:20am | Jordan Bishop











#### The aftermarket is key

# 35 million 2 million 55%

20 million

## Things to take away: Maintain strong relationships with the vehicle industry

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The launch of the tick mark will help drive sales

#### **Digital Radio Tick Mark Scheme**

Government asked DRUK to lead on industry launch of tick mark to provide consumer reassurance about products and installers





#### Tick mark

#### **Approved product minimum specifications**

Minimum specification	Consumer benefit	
Receiver sensitivity criteria	Can get stations you're predicted to get	
FM / DAB / DAB+	Future ready – includes all key standards	
Easy re-tuning requirements	Supports new transmitters and services	
Service following capability	Seamless in-car experience	

#### Registered Installer training criteria

Criteria	Consumer benefit
Practical and theory assessments on fitting DAB head-units, adapters, antenna	Improves knowledge and skill-level in the supply chain
Requirement for businesses to have consumer dispute resolution process	Consumer reassurance

#### **Consumer awareness**



compared with existing radio logos including



The digital radio tick scored <u>highest</u> out of all the logos shown for:	% agreeing	Increase vs DAB logo
has digital technology inside	79%	+ 14%
• will work after digital radio switchover	80%	+ 20%
• the product is <b>future proof</b>	46%	+ 24%
<ul> <li>the product is future proof and encourages you to purchase it</li> </ul>	54%	+ 33%

Source: BBC Pulse, n: 2,000

#### **Packaging and instore**





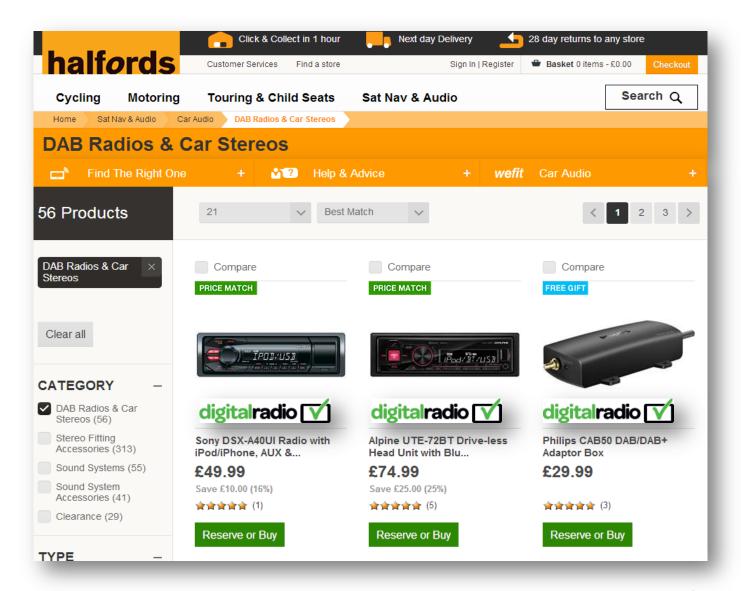
#### Pure announce all products are compliant



#### In vehicle aftermarket



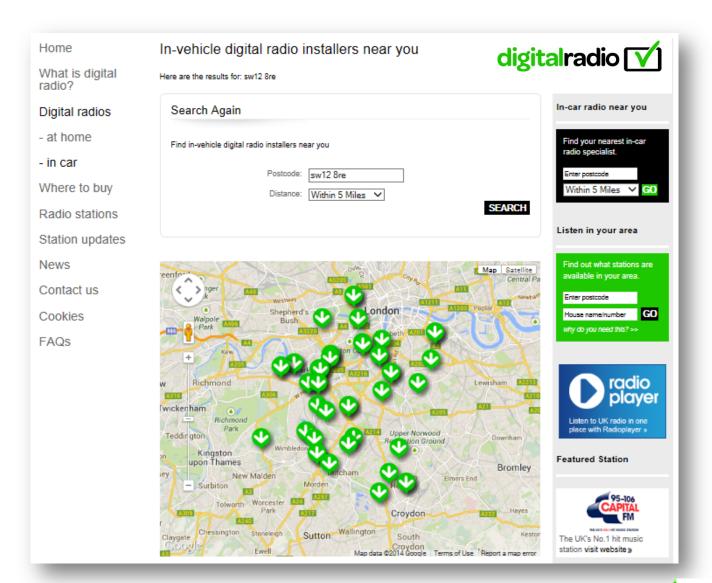
#### **Online**



#### **Installers**



#### Installer database





#### Take aways

- Push for cross industry collaboration
- Keep close coordination with government and the regulator
- Ensure good robust DAB coverage
- Promote great digital-only content
- Invest in consistent cross industry communications
- Maintain strong relationships with the vehicle industry



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